INSTALLATION & USER INSTRUCTIONS

LED ELECTRIC FIRE

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MODELS COVERED BY THESE INSTRUCTIONS

FPFBQ257 BLENHEIM LED INSET ELECTRIC FIRE
FPFBQ259 LULWORTH LED INSET ELECTRIC FIRE
FPFBQ409 MODERN LED INSET ELECTRIC FIRE
FRET AND FRAME OPTIONS AVAILABLE

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BLENHEIM LED INSET ELECTRIC FIRE

LULWORTH LED INSET ELECTRIC FIRE

Questions or problems with your appliance?
Don't take it back to the store
just give us a call on **01202 588601** we're here to help
lines open between 9am and 5pm, Monday to Friday

3 YEAR GUARANTEE
SUBJECT TO TERMS & CONDITIONS
For details please see: www.focalpointfires.co.uk/tandcs or telephone
01202 588635 Option 7

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All instructions must be handed to the user for safekeeping.

Revision D - 04/14

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1.0 PRELIMINARY NOTES

The appliance is designed for indoor use, and can be simply floor mounted in the majority of floor positions anticipated. It can be located in any household room, with the exception of bathrooms. Read all of the instructions before commencing installation. Retain for future reference and pass on as necessary to subsequent owners of the appliance.

• **DO NOT** use this appliance immediately below a fixed socket outlet.

• **DO NOT** use this appliance in an open flue.

• **DO NOT** use this appliance in the immediate vicinity of a bath, shower, swimming pool or other area where water/moisture could present a hazard.

• **CAUTION:** This appliance must not be used in conjunction with any timer, programmer or thermal control, or any other device that will switch on the appliance automatically, as a fire risk may occur if the heaters are accidentally covered or displaced.

• **CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vunerable people are present.

• **WARNING:** Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the applaince provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

• **WARNING:** This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Do not allow the heater to be covered as this may cause overheating. The appliance must not be placed near curtains or similar material. A clearance space of at least one metre should be allowed in front of the appliance.

The electrical socket that the appliance uses MUST be easily accessible. Do not route the supply cord directly over or above the heater unit. If the cord is damaged, it must be replaced by a service agent or competent person.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

2.0 APPLIANCE DATA

Weight (kg):	14 kg
Voltage (Volts):	220-240V a.c. 50Hz
Rated Power	2 x 900W/ 2 x 1000W
Supply Plug:	BS 1363, 13A Fused
Supply Cord:	1.7 Metres
Location:	Indoor Use
LED Display:	25 Watts

3.0 INSTALLATION REQUIREMENTS

The appliance is suitable for installation into all proprietary surrounds with an opening of 406mm by 559mm (16" by 22"). The appliance is supplied fitted with 2 spacer frames enabling it to be fitted with no need for a recess into a wall or surround back panel. Both spacer frames have a depth of 57mm. The appliance can be fully recessed if the opening depth is 113mm or greater and neither spacer is used. It may be installed directly into any proprietary surround which can house this size of rebate, without the need to recess the appliance into a wall opening or fabricate a false chimney breast.

This appliance should be positioned on a firm level surface and in a clean 'dust free' environment. If the fire is to be sited in a fire surround then the suitability of the surround for use with electrical heaters should be established with the fire surround manufacturer.

If fitted into an open draught fireplace, it is recommended to blank off the chimney to reduce the risk of draught through the fire, which may cause the safety cut out system in the fan heater to operate.

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DO NOT

- site in a position where curtains or drapes could cover the appliance.
- site in a position where other soft materials could cover e.g. below a coat rack.
- site behind an opening door where mechanical impact/damage could occur.
- site where the supply cable would become a trip hazard.
- sit, stand or forcefully pull on the appliance.
- obstruct, cover or force items into the openings.
- use the heater to dry clothes.
- site/use in an outdoor location(s).
- run the supply cable under carpets .
- Mount on a wall.

4.0 UNPACKING THE APPLIANCE

Read ***all*** the instructions before continuing to unpack or install this appliance. Carefully remove the appliance from its packaging and lay on the floor with it's back surface downward. Note: DO NOT stand the appliance on its frame as this may cause distortion. Check that the remaining packaging contents correlate with the component checklist below. Please dispose of all packaging with care at your local recycling centre.

5.0 COMPONENT CHECKLIST

QUANTITY	DESCRIPTION
1	Heater main body
1	Decorative Frame
1	Decorative Fret with aspan door
1	Neoprene securing strip
1	Loose coal set (only available with Lulworth model)
1	Loose pebble set (only available with Lulworth model)
1	Instruction Booklet

6.0 INSTALLING THE APPLIANCE

Dependent on your installation requirements, you may wish to install the appliance in three different ways.

1: Flat wall - If you are putting the fire against a wall with no recess, you will use both of the spacers that are fitted to the fire. You will be able to use either the sticky double sided neoprene strips, or, secure the fire to the wall using the key hole slots on the rear of the spacer frame with screws.

2: Semi recessed - If you are putting the fire against a wall with a recess of 60mm or more, you will be able to remove one of the spacers that are fitted to the fire, so that your fire can sit further back on the hearth. You will be able to use either the sticky double sided neoprene strips, or, secure the fire to the wall using the key hole slots on the rear of the spacer frame with screws. **See section 7.0 Removing the appliance spacer frame.**

Method 1 - Installation with spacer(s)

Neoprene - To use the Double sided Neoprene strip, you will need to cut the length into three equal pieces. Install one either side of the bottom rear of the spacer and one on the top center of the spacer.

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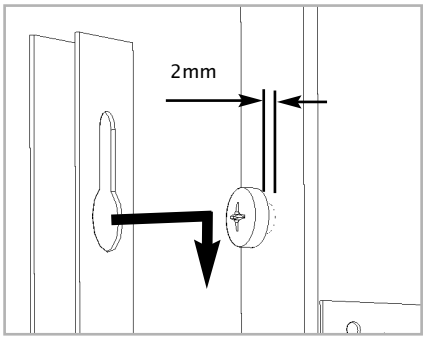
6.0 INSTALLING THE APPLIANCE - CONTINUED

Method 2 - Screw fixings

Using suitable fixings for your wall or surround, mark the centre of your opening and measure 227mm to the left and then again to the right. From there measure from the floor 304mm up the wall. This will be the centre of the screw. Fit the screws leaving a 2mm gap.

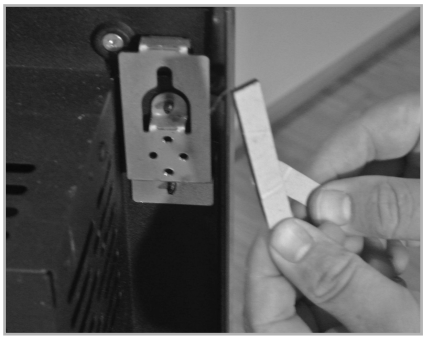
Once you have fitted the screws in place, offer the fire up to the hearth and lift the fire by a small amount to locate the two keyhole slots on the back of the fire over the screws. When you lower the appliance, it will now be locked in place.

Method 3 - Fully recessed

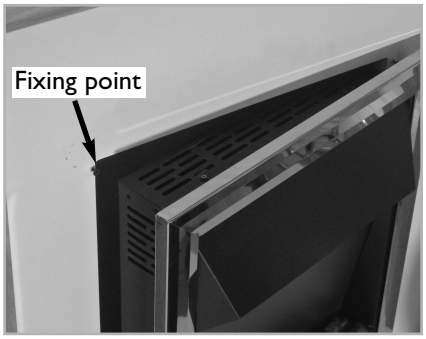


If you are putting the fire against a wall with a recess of 120mm or more, you will be able to remove both of the spacers that are fitted to the fire, so that your fire can sit further back on the hearth. To secure the fire to the wall you will be able to use the key hole slots on the rear of the fire with screws. **See section 7.0 Removing the appliance spacer frames.**

Neoprene - To use the Double sided Neoprene strips, you will need to cut four pieces to to fit on the large and small brackets on the back of the appliance.
Screw fixings - Using suitable fixings for your wall or surround, mark the centre of your opening, measure 216mm to the left and then again to the right. From there measure from the floor 562mm up the wall. This will be the centre of the screw.



Once you have fitted the screws in place, offer the fire up to the hearth and lift the appliance onto the fixing points..



7.0 REMOVING THE APPLIANCE SPACER FRAMES

Tools required: Cross headed screwdriver.

Step 1: Ensure the appliance is disconnected at the supply socket before undertaking the required work.

Step 2: Remove the six screws from the rear spacer located at the rear of the appliance.

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7.0 REMOVING THE APPLIANCE SPACER FRAMES-CON

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Step 3: Remove the outer spacer frame.

Step 4: To remove the second spacer unscrew four screws using same method used in steps 1, 2 & 3.

8.0 FITTING THE DECORATIVE FRAME AND FRONT

The appliance may be supplied with a decorative frame in a variety of finishes.
IMPORTANT : Due to the possibility of sharp edges, care should be taken when handling the frame components. The use of protective gloves is recommended.
If not pre-fitted, and the appliance is supplied with a one piece decorative frame that is attached to the front of the firebox with the magnets provided. Place the decorative firefront in front of the fire and slide the ashpan door into place. The firefront shown in these instructions may be different to the one supplied with the appliance.
For three piece frames : The side pieces of the clip on assembly should be pushed into position first, followed by the top bar, which overlap the sides.

Cast frame models: Remove the decorative frame from it's protective packaging. The frame is retained onto the firebox with a mounting bracket at the top of the frame and three magnets on each leg of the frame.

8.1 FITTING THE LOOSE FUEL BED OPTIONS

I**MPORTANT: Loose fuel bed options are only available with the Lulworth model.**

The Lulworth LED inset electric fire has the option of either a real coal or pebble fuel bed. Simply remove the coals or pebbles from their packaging and position the coals or pebbles onto the plastic fuel bed.

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9.0 OPERATING THE APPLIANCE

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The heater is operated via the use of two switches, one situated on the left hand side of the canopy and one on the right. The switch on the left hand side towards the top, **marked (0I)**, controls the main power to the appliance and switches on the LED display panel.

The next switch on the right hand side, with a "single bar" **marked (I)** and a "two single bars" **marked (II)** operates the low heat, (1kW) and the high heat (2kW).

To operate the fire in any of the above modes, the top switch **marked (OI)** must be switched to the "on" position.

10.0 SAFETY CUT-OUT SYSTEM

This appliance has a safety cut-out system fitted which will activate if the air inlets or heater outlets are obstructed. For safety reasons the fire **WILL NOT** switch on again automatically.

The following procedure must be carried out before the fire can be operated again:

1. Unplug the power supply cable at the outlet socket and place all switches to off at the appliance.
2. Leave the fire OFF for a period of not less than 15 minutes, ensuring any obstructions are removed.
3. Plug in the power supply cable at the outlet socket, and then switch on at the appliance.

If the appliance fails to operate correctly, repeat the above procedure. If an attempt to switch on is made before the safety cut-out has reset, the heaters may cut-out for a further period of time. If the sequence has been followed correctly and the heaters still fail to function, check the power supply cable plug is plugged in at the outlet socket. If this is not the cause, call an electrician.

11.0 CLEANING AND MAINTENANCE

ALWAYS DISCONNECT THE APPLIANCE AT THE SUPPLY OUTLET SOCKET BEFORE UNDERTAKING ANY CLEANING.

Except for periodic cleaning of dust, there are no specific requirements for care, other than regular cleaning of the general appliance. A wipe with a dry cloth is normally sufficient. DO NOT use abrasive cleaners as they can damage the finish. Make sure the heater outlet grille (located next to the switches) are kept clear of dust, pet hair and other airborne household matter. These should be vacuum cleaned periodically using a brush attachment.

The LED light strip is designed and tested to last 20,000 hours however, should a problem occur with the LED light strip this can be replaced. The LED light strip can be purchased from Focal Point Fires (please see contact details on front cover). The light strip will be supplied with fitting instructions.

Check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

The wires in the cable are coloured in accordance with the following code:

LIVE	- Brown
NEUTRAL	- Blue
EARTH	- Green/Yellow

Refer to Section 2.0, Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

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12.0 GUARANTEE - TERMS AND CONDITIONS

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The 3 year guarantee only covers products purchased on or after 1st February 2009. For all gas fires purchased the 3 year guarantee commences from the date of purchase, provided that the following 3 terms and conditions are adhered to:

Registration is not required.

1. For any claim to be made within the 3 years from date of purchase you will be required to provide and supply us with your proof of purchase.
2. Your gas fire must have been commissioned by a CORGI/Gas Safe* registered installer, evidence of which you must provide together with the CORGI/Gas Safe* registration number.
3. Your appliance must have been serviced annually, irrespective of use, by a CORGI/Gas Safe* registered installer, evidence of which must be provided, such as the receipt.

Please note all consumable items such as any ceramics including; coals, pebbles, the matrix, front strips, side cheeks, rear panels and tapered rear panels are not covered by the 3 year guarantee.For all Electric fires purchased the 3 year guarantee commences from the date of purchase, providing that you can supply the proof of purchase. This does not cover consumable items such as pebbles, coals or LED light strips.

Making a claim is easy.

If you wish to make a claim under our 3 year guarantee and all the terms and conditions for your product have been met then please submit the following information for the attention of the 3G Service Department to the address below. Alternatively, you can email or fax.Please note that this does not affect your statutory rights.

Focal Point Fires plc, 3G Service Department, Reid Street, Christchurch, Dorset, BH23 2BT.
Alternatively email: 3g@focalpointfires.co.uk or fax. 01202 499326.

Details required:

1. Name, full address including post code and contact telephone number.
2. Receipt of purchase or credit card statement.
3. Original installers CORGI/Gas Safe* registration number and date of installation (gas fires only).
4. Annual service receipt for every 12 months (gas fires only).

*Gas Safe Register replaced CORGI as the gas registration body in Great Britain and the Isle of Man on 1st April 2009.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.
As our policy is one of continuous improvement and development, we therefore hope that you will understand we must retain the right to amend details and/or specifications without prior notice.

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