ASSEMBLY & INSTALLATION INSTRUCTIONS

FOCALPOINT

MODELS COVERED BY THESE INSTRUCTIONS

HORSHAM SUITE

Focal Point Fires Ltd
Christchurch, Dorset BH23 2BT
Tel: 01202 499330
Fax: 01202 499326
www.focalpointfires.co.uk
e: sales@focalpointfires.co.uk

Focal Point Fires Ltd
RBK House, Irishtown, Athlone, Co.
Westmeath, N37 XP52, Ireland
Tel: 01202 499330
Fax: 01202 499326
www.focalpointfires.co.uk
e: sales@focalpointfires.co.uk



3 YEAR GUARANTEE

SUBJECT TO TERMS & CONDITIONS
For details please see: www.focalpointfires.co.uk or telephone
01202 588635 Option 4

Please note : Except where otherwise stated, all rights, including copyright in the text, images and layout of this booklet is owned by Focal Point Fires Ltd. You are not permitted to copy or adapt any of the content without the prior written permission of Focal Point Fires Ltd.

All instructions must be handed to the user for safekeeping.

Revision D - 01/26

ASSEMBLY INSTRUCTIONS

GB IE

Section	Contents	Page No.
1.0	**Important notes**	2
2.0	**Tools required**	2
3.0	**Hardware & parts list**	2
4.0	**Assembly**	3
5.0	**Installation**	8
6.0	**Cleaning/ finishing**	10
7.0	**Guarantee - terms and conditions**	10

1.0 IMPORTANT NOTES

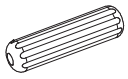
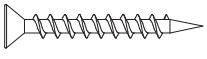
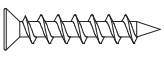
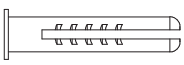
To ensure safe and stable installation:

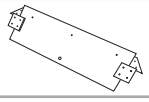
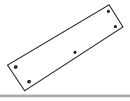
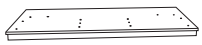
1. The assembled Fire Surround can be fixed / secured to wall.
2. The wall must be sturdy and in good repair.
3. Some walls require alternative fixings (not included).
4. When drilling into the wall, check for hidden pipes and cables.
5. Lay the parts on to a soft surface with no debris that could damage the finish.

2.0 TOOLS REQUIRED

Cross head screwdriver PZ2 (3 inches in length or greater)
Drill, 6mm and a 2mm suitable drill bit
Pencil
Tape measure

3.0 HARDWARE & PARTS LIST

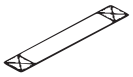
CODE	NAME	FIGURE	QUANTITY
A	WOOD DOWELS (8X30mm)		24PCS
B	CAM LOCKS (15X9mm)		17PCS
C	CAM BOLTS (6X40mm)		17PCS
D	SCREWS (3.5X25mm)		17PCS
E	SCREWS (4X30mm)		2PCS
F	SCREWS (4X12mm)		2PCS
G	WALL PLUGS (6X30mm)		2PCS

CODE	NAME	FIGURE	QUANTITY
①	TOP PANEL		1PCS
②	FRONT PANEL		1PCS
③	LEFT LEG		1PCS
④	RIGHT LEG		1PCS
⑤	RIGHT /LEFT SIDE PANEL		2PCS
⑥	INSIDE PANEL		1PCS
⑦	HEARTH		1PCS

© 2026 Focal Point Fires Ltd.

3.0 HARDWARE & PARTS LIST - CONTINUED

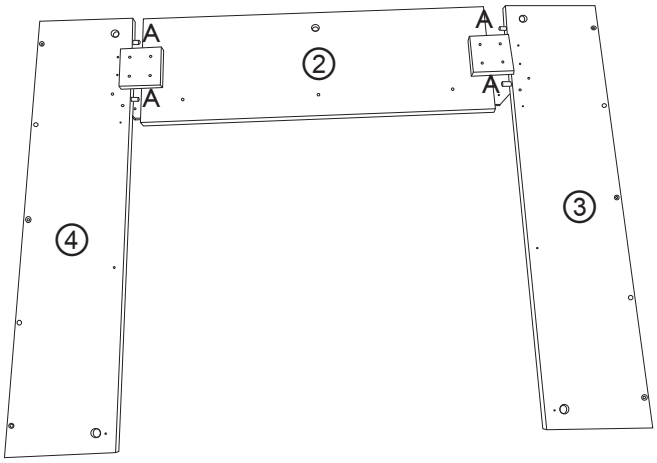
GB IE

CODE	NAME	FIGURE	QUANTITY
I	ALLEN KEY		1PCS
J	GLUE (10g)		1PCS
K	FIXING STRAP		2PCS

CODE	NAME	FIGURE	QUANTITY
⑧	FIREPLACE BASE PANEL		1PCS
⑨	BOTTOM APPLIANCE SUPPORTS		2PCS

4.0 ASSEMBLY

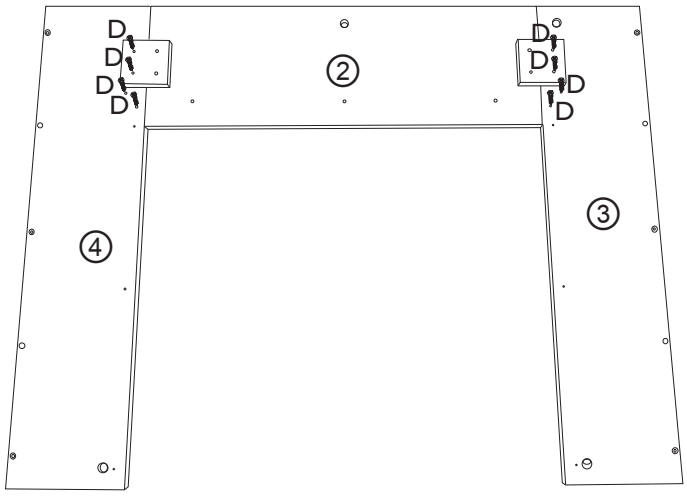
STEP 1



Fixings	Parts
A x 4 PCS	2
	3
	4

Lay the left leg (3) and the right leg (4) along with the front panel (2) on a soft floor. Next insert a 8 x 30mm wooden dowel (A) into the top of each leg with a small amount of glue (J).

STEP 2



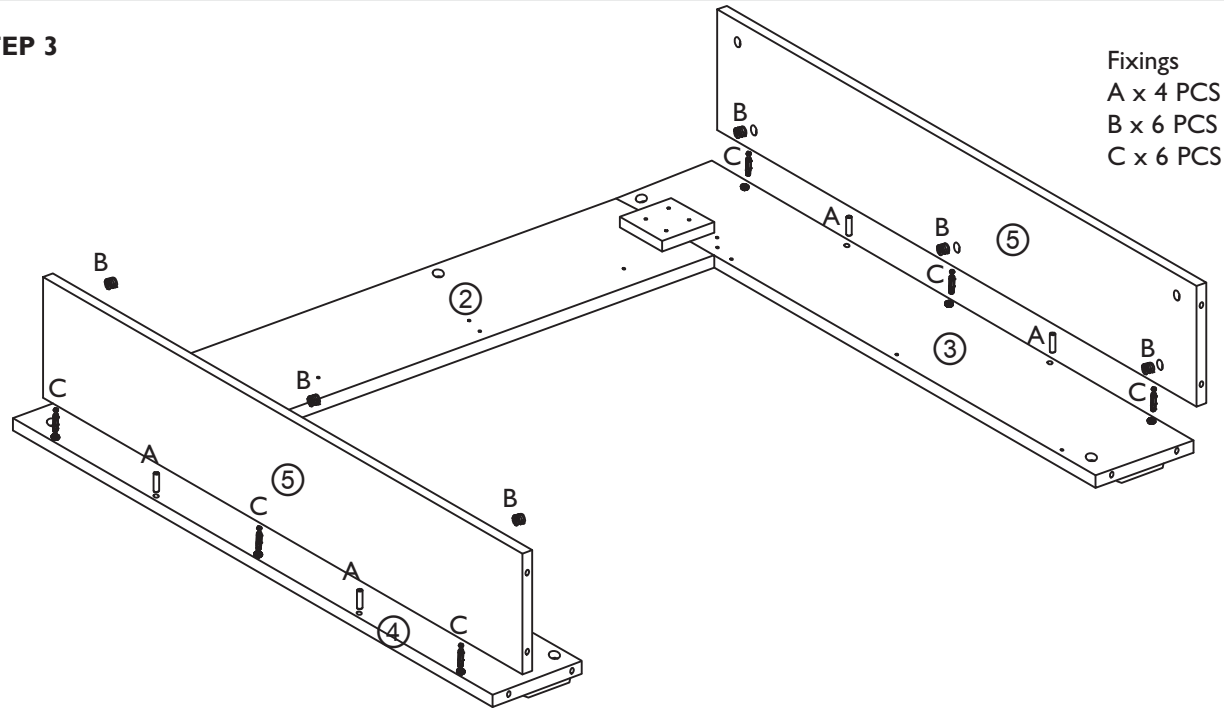
Fixings	Parts
D x 8	2
	3
	4

With the front panel (2) now in the correct position, you are able to screw the front panel (2) to the left (3) and the right (4) hand legs using the 8x3.5 x 25mm screws (D).

© 2026 Focal Point Fires Ltd.

STEP 3

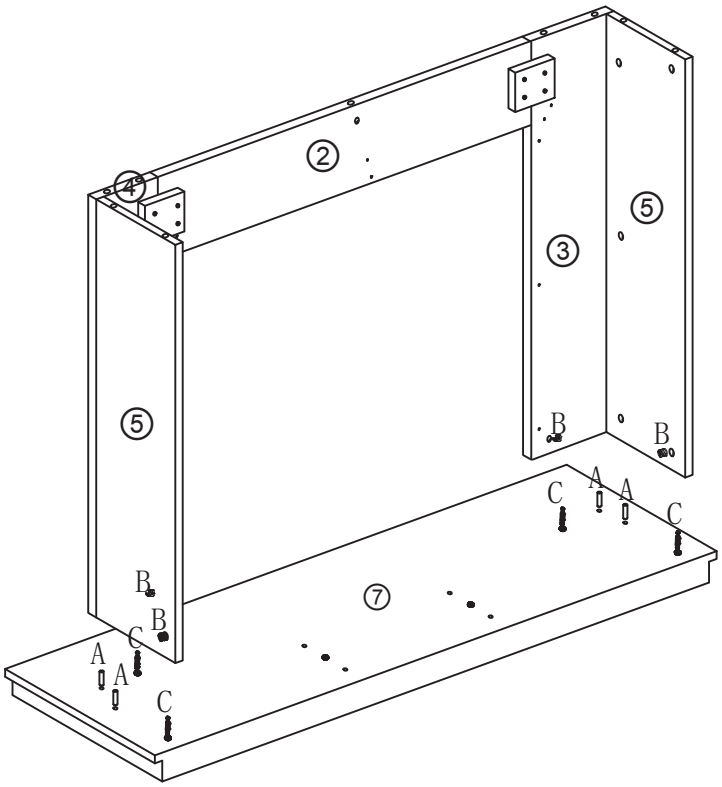
Fixings	Parts
A x 4 PCS	2
B x 6 PCS	3
C x 6 PCS	4
	5



Insert some glue (J) into the 4 x dowel holes in the right leg (4) and left leg (3). Insert the 4 x wooden dowels (A) into the right leg (4) and left leg (3). Then with a cross headed screw driver, carefully screw 6 x cam bolts (C) in to the right leg (4) and left leg (3). Place some glue (J) into the dowel holes in the ends of the left/right side panel (5). Insert the left /right side panel (5) the correct way around on to the right leg (4) and left leg (3), making sure all the inserts are in the correct position. Insert the cam locks (B) into the left /right side panel (5) . Once in position, turn the cam locks (B) with a cross headed screw driver clockwise to lock the parts together.

STEP 4

Fixings	Parts
A x 4 PCS	2
B x 4 PCS	3
C x 4 PCS	4
	5
	7



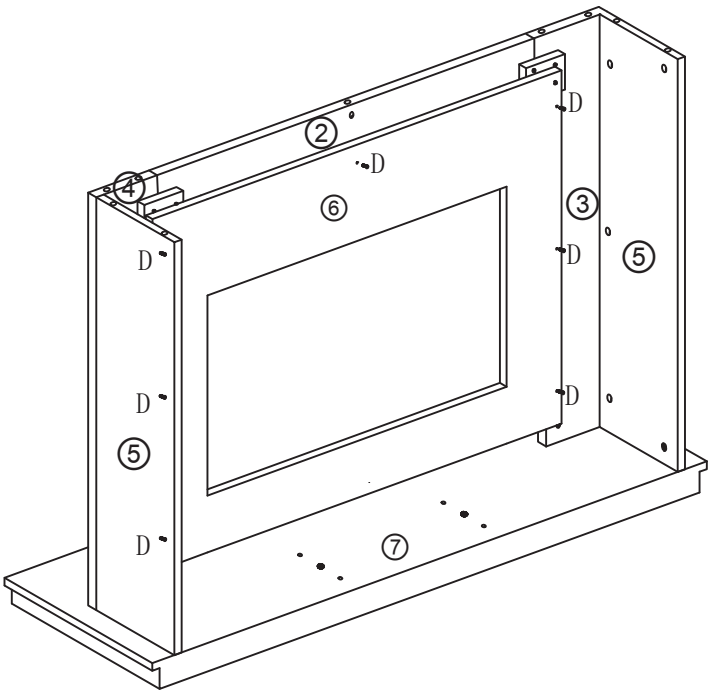
Firstly insert 4 x wooden dowels (A) with glue (J) into the top of the hearth (10). With a cross headed screw driver, carefully insert 4 x single headed cam bolts (C) into the top of the hearth (7). For this step we recommend to use two people.

Carefully lift the surround over the hearth (7) ensuring that all 4 x single headed cam bolts (C) and 4 x wooden dowels (A) insert the bottom edges of the surround. Once all 4 x single headed cam bolts (C) and wooden dowels (A) are correctly in position, insert 4 x cam locks (B) into the rear of the surround and tighten together using a cross headed screw driver.

© 2026 Focal Point Fires Ltd.

STEP 5

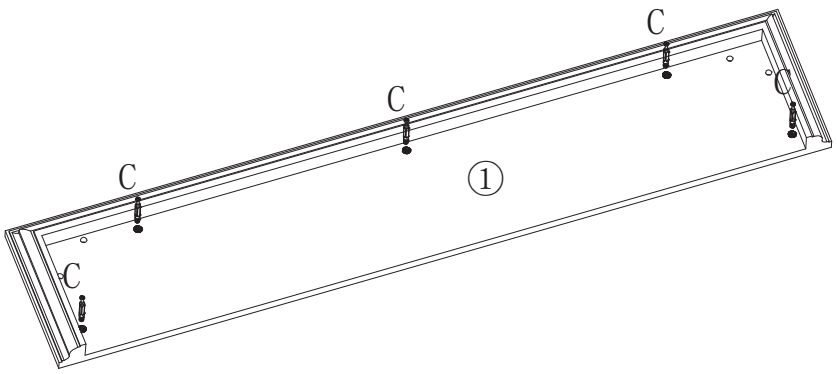
Fixings	Parts
D x 7 PCS	2
	3
	4
	5
	6
	7



Offer the inside panel (6) on to the rear of the surround. Ensuring that the plug cut out hole is at the bottom, line the edges of the inside panel (6) up with the edges of the front panel (2), left leg (3) and right leg(4). Once correctly in line, screw 7 x 3.5 x 15mm wood screws (D) through the rear of the inside panel (6) and in to the rear of the front panel (2), left leg (3) and right leg(4).

STEP 6

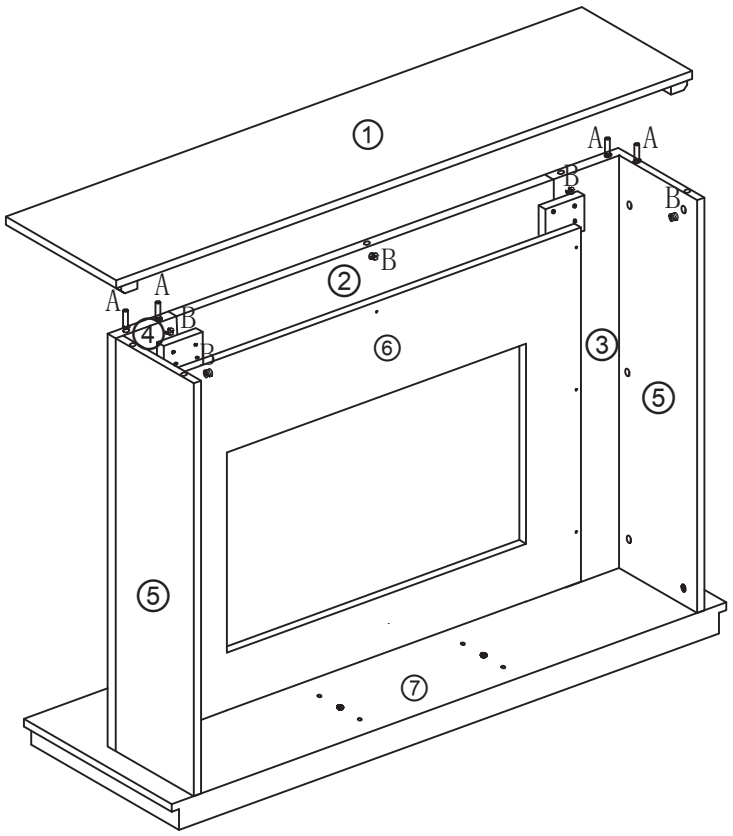
Fixings	Parts
C x 5 PCS	1



Prepare the top mantle (1) by screwing 5x cam bolts (C) into position.

© 2026 Focal Point Fires Ltd.

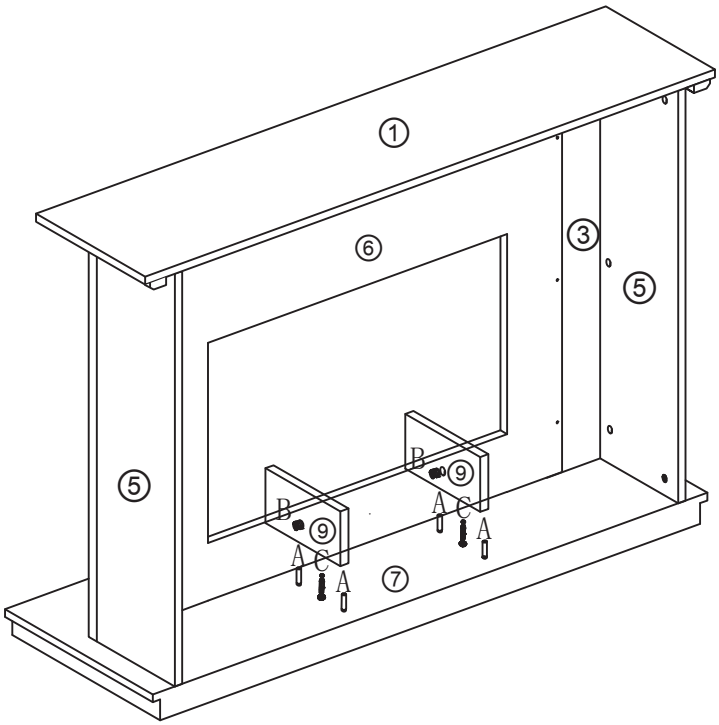
STEP 7



Fixings	Parts
A x 4 PCS	1
B x 5 PCS	2
	3
	4
	5
	6
	7

Insert all 5 x cam locks (B) into left leg(3),right leg(4) ,side panel (5) and front panel (2). The dowel joints (A) need to be glued in at each end of the surround. Connect the top mantle to the surround, making sure all 5 x inserts are in their correct position. Once home, all 5 x cam locks (B) can be tightened into position.

STEP 8



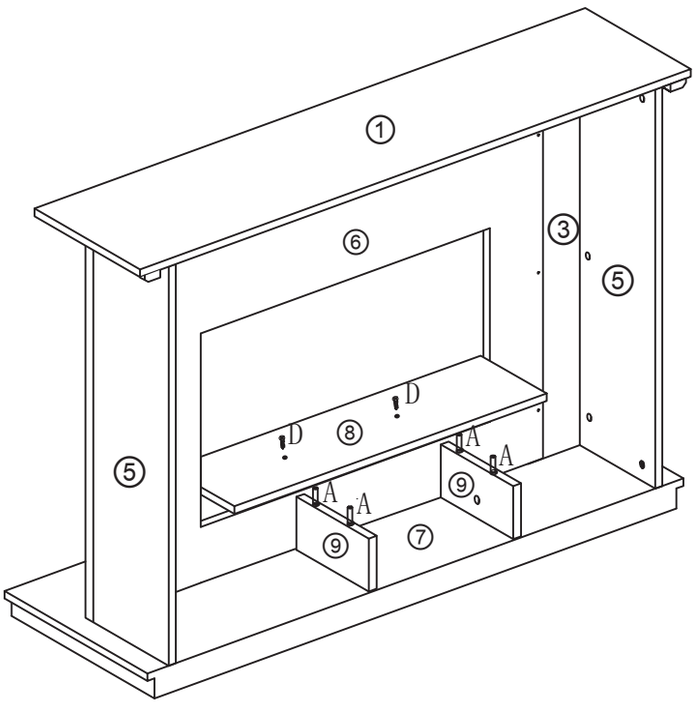
Fixings	Parts
A x 4 PCS	1
B x 2 PCS	2
C x 2 PCS	3
	4
	5
	6
	7
	9

Insert 4 x wooden dowels (A) with glue (J) into the top of the hearth (7). With a cross headed screw driver, carefully insert 2 x single headed cam bolts (C) into the top of the hearth (7).

Carefully lift 2 x bottom appliance supports over the hearth (7) ensuring that all 2 x single headed cam bolts (C) and 4 x wooden dowels (A) insert the bottom edges of the surround. Once all 2x single headed cam bolts (C) and wooden dowels (A) are correctly in position, insert 2 x cam locks (B) into the hearth and tighten together usinga cross headed screw driver.

© 2026 Focal Point Fires Ltd.

STEP 12



FixingsParts	
A x 4 PCS	1
D x 2 PCS	2
	3
	4
	5
	6
	7
	8
	9

Then install the appliance stand base (8) into the suite, by lining the 4x wooden dowels (A) on the appliance supports (9) with the wooden dowel holes in the appliance stand base (8). Screw 2x3.5x25mm screws (D) through the appliance stand base (8) and into the appliance supports (9).

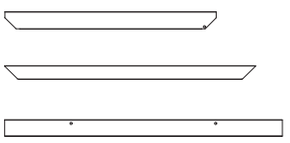
STEP 13

BLACK TRIM

8x Magnets

8x ST4x20mm screws (AA)

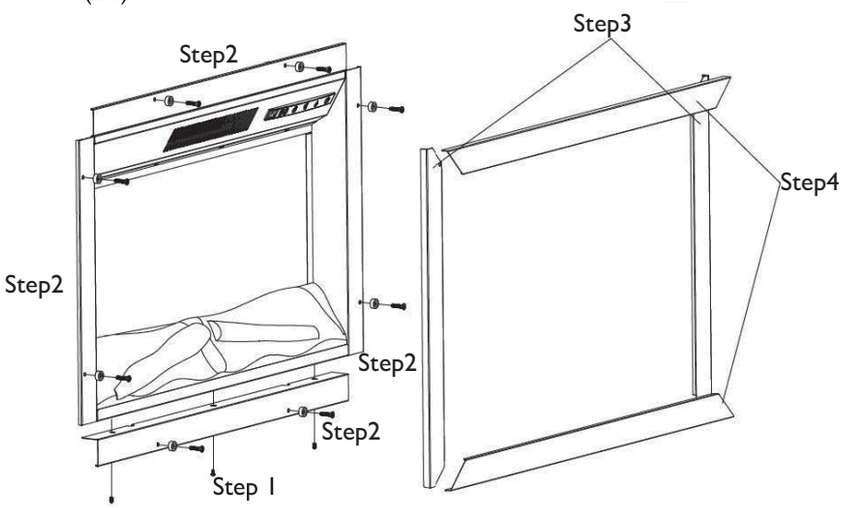
3x ST4x8mm screws (BB)



2x Side trims

2x Top and bottom trims

1x Bottom support bracket



1) Firstly, install the bottom support bracket to the bottom of the appliance, by lining the holes in the bracket up with the holes in the bottom of the firebox and screwing the 3x ST4x8mm screws (BB) into place with a cross headed screw driver.

2) Carefully, insert the appliance in through the front opening of the suite, centre, then using a cross headed screw driver screw the 8x ST4x20mm screws (AA) through the magnets and the appliance and into the front of the suite.

3) Place the left and right hand decorative black trims onto the magnets first.

4) Then place the top and bottom trims onto the appliance and straighten.

© 2026 Focal Point Fires Ltd.

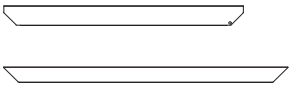
4.0 ASSEMBLY - CONTINUED

GB IE

CHROME TRIM

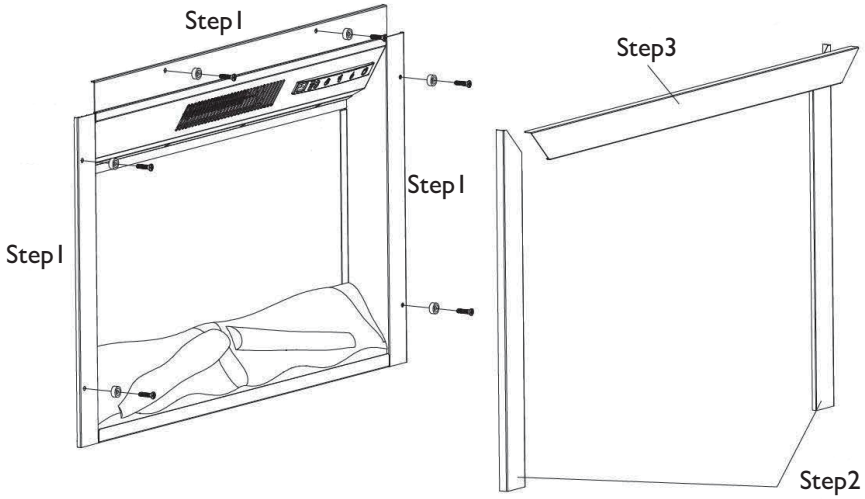
6x Magnets

6x ST4x20mm screws (AA)



2x Side **trims**

1x Top **trim**



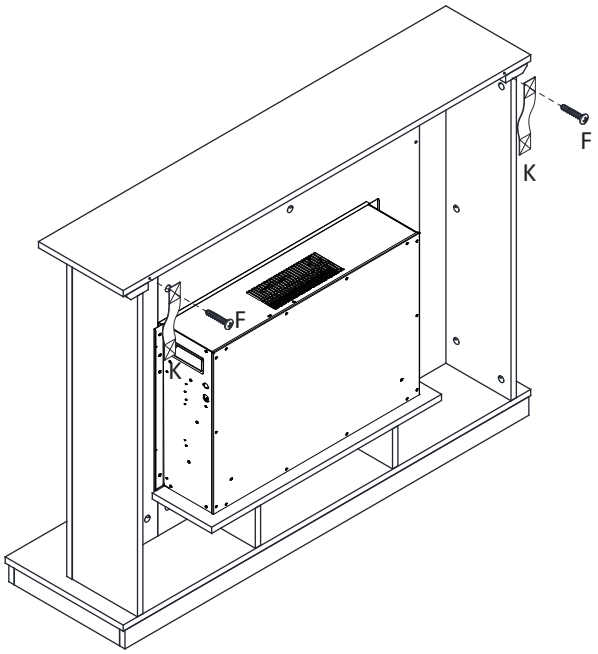
1) Carefully, insert the appliance in through the front opening of the suite, centre, then using a cross headed screw driver screw the 6x ST4x20mm screws (AA) through the magnets and the appliance and into the front of the suite.
2) Place the left and right hand decorative chrome trims onto the magnets first.
3) Then place the top trim onto the appliance and straighten.

5.0 INSTALLATION

GB IE

STEP 1

Fixings
F x 2 PCS
K x 2 PCS



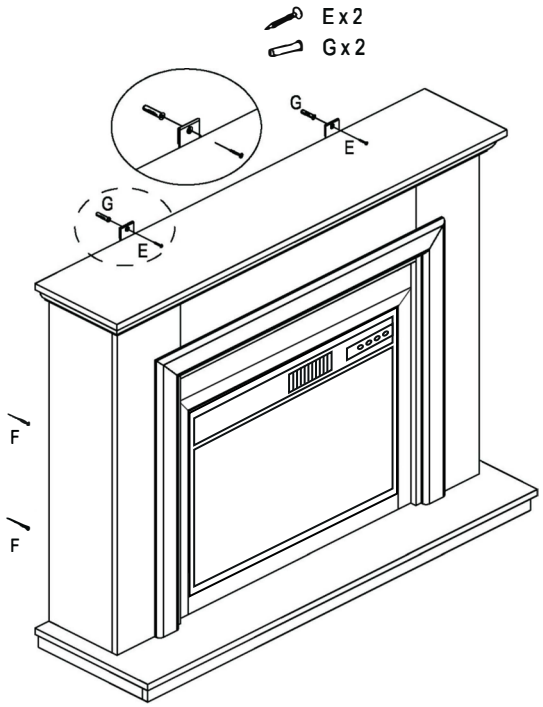
To avoid splitting the rear of the suite pre drill the holes. Now attach the fixing strap (K) to the rear of the suite using the 4x12mm screws (F).

© 2026 Focal Point Fires Ltd.

5.0 INSTALLATION

GB IE

Fixings
E x 2 PCS
G x 2 PCS



Once the fixing straps are in position, centre and level the suite into its final fitting position. Mark with a pencil on the wall where you wish to drill. Remove the suite from the position and prepare the wall from the marked positions. If using the fixings supplied (G), drill a pilot hole in the wall using a 6mm drill bit. If not, use a suitable drill bit for the wall plugs you are using. Insert the wall plugs (G) into position offering the surround back up into position against the wall. You are now able to secure the surround to the wall using the 4x30mm screws (E) provided.

© 2026 Focal Point Fires Ltd.

6.0 CLEANING/ FINISHING

GB IE

Before carrying out any of the following operations, ensure that the appliance is OFF and completely cold. Regularly clean around the appliance to ensure that dust, fluff, pet hair etc, are kept to a minimum. There are no other specific requirements for care, other than regular cleaning of the general appliance.
A wipe with a dry cloth is normally sufficient. **DO NOT** use abrasive cleaners as they can damage the finish. Test in a hidden part before cleaning. Clean only in the direction of the grain. Regularly check the surround is securely fixed in position.

7.0 GUARANTEE - TERMS AND CONDITIONS

Registration is not required.
Thank you for purchasing a Focal Point Fires fireplace. Our commitment to quality and customer satisfaction is backed by our warranty policy. Please review the following terms and conditions carefully.
The 3-year guarantee is only applicable to purchases made through an authorised stockist/retailer. Please see our website for a list of authorised stockists. Any purchase(s) made through an unauthorised stockist(s) will be eligible for a statutory 1-year guarantee.
Your gas fire must have been commissioned by Gas Safe registered installer, evidence of which you must provide together with the registration number.
All appliances must have been installed and operated in accordance with the manufacturer's instructions.
For any claim to be made within the three years from date of purchase you will be required to provide and supply us with your original proof of purchase.
The 3-year guarantee commences from the date of purchase. The guarantee period will not be extended even if we repair or replace any product or part.

GAS FIRES

Coverage, the warranty covers the following:

- Full coverage of parts and shipping costs for repairs or replacements caused by manufacturing defects or workmanship issues.
- During the guarantee period any product or component which is proved to be faulty or defective in manufacture, will be repaired or replaced free of material and labour charges, providing that we have authorised or carried out the repair or replacement.
- We will not accept or reimburse the costs of any third party who undertakes any work carried on the product or fits parts, unless we have approved such work in advance of it being carried out.

Exclusions, the warranty does not cover the following:

- Normal wear and tear, including scratches, discoloration, or deterioration of finishes.
- Damage caused by misuse, improper installation, unauthorized modifications, or neglect.
- Consumable components: ceramics including; coals, pebbles, the matrix, front strips, side cheeks, rear panels and tapered rear panels.
- Incidental or consequential damages, including property damage or personal injury.

GAS FIRES CONTINUED

Your gas fire must have been commissioned by Gas Safe registered installer, evidence of which you must provide together with the registration number.

Your appliance must have been serviced annually by Gas Safe registered installer, evidence of which must be provided, such as the receipt. Failure to provide proof of annual servicing will render the warranty void. Servicing records must be continuous (i.e., annually without interruption) and retained for the duration of the warranty. Any damage due to lack of servicing (e.g., carbon buildup, incorrect gas pressure) is excluded.

Purchase(s) must be made through an authorised stockist/retailer.

ELECTRIC FIRES

Focal Point Fires provides a **3-Year Warranty** on all electric fireplaces. The type or warranty available on each model will vary depending on the installation requirements. Built in units that are fixed and cannot be removed, we provide a 3 year limited warranty which is detailed below.

© 2026 Focal Point Fires Ltd.

7.0 GUARANTEE - TERMS AND CONDITIONS

GB IE

1. Standard Warranty Terms for Wall mounted, freestanding and inset Electric Fireplaces

Coverage, the warranty covers the following:

- Full coverage of parts and shipping costs for repairs or replacements caused by manufacturing defects or workmanship issues.
- Coverage includes replacement parts or a replacement fire if we deem necessary.
- When offered a replacement fire, we will cover the cost for delivering the new model and arrange collection of the faulty model. **Exclusions, the warranty does not cover the following:**
- Normal wear and tear, including scratches, discoloration, or deterioration of finishes.
- Damage caused by misuse, improper installation, unauthorized modifications, or neglect.
- Consumable components, such as bulbs or batteries.
- Incidental or consequential damages, including property damage or personal injury.

2. Limited Warranty Terms for Built-In Electric Fireplaces

Fires listed for this warranty:

Eccentra 1250, Eccentra 1500, Eccentra 2000, Eccentra 550, Ennolux 1500 LCD.

Focal Point Fires provides a **3-Year Limited Warranty** on built-in electric fireplaces, structured as follows:

Coverage:

- **Year 1:** Warranty coverage, including parts, and shipping for manufacturing defects or workmanship issues. Focal Point Fires offers the repair or replacement product within the first year. Focal Point will cover the cost of labour for any required parts to be replaced in the fireplaces. The cost for this must be agreed with our service team before being carried out. This does not extend to remedial works required to the wall, suite or other types of casing used. Replacement fire offered: In the instance a complete replacement fireplace is provided under the warranty, the cost of labour is not covered by Focal Point Fires. We suggest that the installation design considers the removal of the fire should a replacement be required.
- **Years 2 and 3:** Parts-only coverage for manufacturing defects. Focal Point will provide any required parts to repair the fireplace. The customer is responsible for all labour charges associated with repairs, including removal and reinstallation costs. Focal Point Fires is not responsible for any additional costs incurred in removing or reinstalling the unit, including wall modifications or electrical work.

Installation Requirements:

- The warranty for built-in units is valid only if the fireplace is installed and complies with all local building and safety codes. Proof of professional installation must be provided if a claim is made.
- It is not suitable to screw or drill into the fire. This will void the warranty.

Exclusions, the warranty for built-in units excludes:

- Issues arising from improper installation, including inadequate ventilation or electrical connections.
- Damage caused by power surges, water exposure, or other environmental factors.
- Cosmetic damages after installation, including scratches, dents, or discoloration.

Important notes covering all claims.

- The proof of purchase must be a legible receipt or invoice, showing the retailer's name, purchase date, and product details.
- Failure to provide valid proof of purchase may result in the claim being denied.
- The warranty is non-transferable and applies only to the original purchaser.
- Any repairs or modifications not approved in writing by Focal Point Fires will void this warrenty in its entirety.

© 2026 Focal Point Fires Ltd.

7.0 GUARANTEE - TERMS AND CONDITIONS

GB IE

Making a claim

Making a claim is easy. If you wish to make a claim under our guarantee and all the terms and conditions for your product have been met, then please submit the following Information to our dedicated service team: 3g@focalpointfires.co.uk

For mailing claims, please send to: Focal Point Fires Limited, 3G Service Department, Avon Trading Park, Christchurch, Dorset, BH23 2BT.

What to send

- Name, full address including postal code and contact telephone number.
- A copy of your proof of purchase e.g. receipt or bank statement.
- Brief description of the issue
- Supporting images

Gas only

- Original installers Gas Safe registration number (gas fires only).
- Annual service receipt for every 12 months (gas fires only).

Please note that this does not affect your statutory rights.

This product complies with conformity requirements of the applicable European Regulations or Directives.

We appreciate your trust in Focal Point Fires and look forward to warming your space for years to come.

Disclaimer:

The components of this mantle are veneered MDF. As such, it is likely that there will be variations in the appearance, texture, grain structure and colour etc., of the individual components.

Caution: Wood products may produce splinters, so care should be taken during assembly.

Warning: This mantle is not designed for heavy use. Care should be taken to distribute weight evenly.

Note: Wall plugs supplied are for masonry or solid wall fixing only. For any other type of wall seek professional advice.

F861606

As our policy is one of continuous improvement and development, we hope therefore you understand we must retain the right to amend details and/or specifications without prior notice.

© 2026 Focal Point Fires Ltd.